

CONDITIONS

STEPS CONSISTENT WITH THE OPERATING SCHEDULE
The premises will be operated responsibly with appropriate management procedures in place to promote all four licensing objectives.
Staff will receive appropriate training regarding licensing responsibilities, responsible alcohol sales, public safety, prevention of public nuisance and protection of children from harm.
Management will regularly review operating procedures and maintain appropriate records.
A comprehensive CCTV system will operate covering key areas of the premises and entrances/exits, with recordings retained and made available to authorised officers and Police upon lawful request.
A Challenge 25 Policy will operate.
An incident/refusal log will be maintained.
SIA licensed door supervisors will be employed when considered appropriate following risk assessment, particularly during busy late-night events.
Staff will monitor customer behaviour and refuse service to persons who are intoxicated, aggressive or disorderly.
Management will cooperate with Police, Licensing Officers and other responsible authorities.
The Licensing Objectives within the mandatory conditions of the existing premises licence will remain in place
Emergency exits and escape routes will be maintained unobstructed and clearly identified.
Fire detection, emergency lighting and firefighting equipment will be maintained and inspected as required.
Staff will receive appropriate emergency and evacuation training.
Occupancy levels will be monitored and managed.
First-aid equipment will be available and accidents/incidents will be appropriately recorded.
Management will regularly inspect the premises to identify and address potential safety hazards.
Management will take reasonable steps to minimise noise and disturbance to neighbouring premises and local residents.
Doors and windows will be managed appropriately during amplified entertainment to minimise noise escape.
Music levels will be monitored by management.
Customers will be encouraged to leave quietly and signage will request that customers respect neighbours.
Staff will manage customer dispersal at closing time and discourage unnecessary congregation immediately outside the premises.
Deliveries and waste disposal will be managed so as to minimise disturbance during sensitive hours.
Any noise complaints received will be investigated and appropriate corrective action taken.
A Challenge 25 age verification will operate for all alcohol sales. Acceptable identification will include a valid passport, photocard driving licence or other approved PASS accredited identification.
Staff involved in alcohol sales will receive age-verification training and refusals will be recorded.
Children will not be permitted to purchase or consume alcohol. Children attending the premises will be appropriately supervised by a responsible adult, and access to any age-restricted entertainment or events will be controlled appropriately.
CONDITIONS CONSISTENT WITH REPRESENTATION AND AGREEMENT FROM NOISE TEAM
The permitted hours for the performance of live or recorded amplified music and/or voice indoors to be 11:00 – 02:00hrs Sunday to Thursday and 11:00 – 02:00hrs Friday to Saturday.
All external doors and windows (including skylights) shall be kept closed, other than for access and egress, in all rooms when events involving amplified music and/or voice are taking place.
The existing noise limiting device shall be maintained in such a manner as to control all sources of amplified music and voice at the premises. The level has been set to the agreement of the Noise and Pollution Control Team (NPCT) to prevent noise nuisance being caused to the public, and the agreed level shall not be exceeded without the agreement of the NPCT. The device as set, should be inaccessible to anyone on the premises other than the licence holder.
There shall be no use of the outside area for the playing of amplified music and/or voice at any time.
Appropriate, clear signage requesting patrons and staff to keep noise to a minimum when leaving the premises, to be displayed in prominent locations.
Disposal of waste bottles into external receptacles (where noise would be audible to occupants of nearby properties), shall not take place between 21:00 – 09:00 hrs Monday to Sunday.

